# PRICING INFORMATION AND EVENT POLICIES

### **EVENT REGISTRATION**

At NeighborWorks America, we are committed to providing an equitable, inclusive, respectful and supportive professional learning experience for all participants. Above all, our policies and procedures facilitate an environment that encourages diverse perspectives and the open exchange of ideas so that everyone can grow. We appreciate your adherence to these policies and procedures, and the part you play in ensuring a successful event experience. If we can be of assistance, email us at <a href="mailto:nti@nw.org">nti@nw.org</a> or call us at 800-438-5547.

#### **PRICING**

Based on participant requests for discounted package pricing, we're offering the following to maximize your value:

PACKAGE	INCLUDES	GENERAL ADMISSION	NETWORK
All-Access Package*	Unlimited webinars, Spotlight Webinar, networking activities (roundtables and hot topics), & your choice of a standard faculty-led course, accelerated faculty-led course or one-week workshop.	\$1,250	\$830
Week of Webinars & Peer-Learning Combo	Five webinars and unlimited peer learning	\$700	\$665
Faculty-Led & Peer-Learning Combo	One faculty-led course and unlimited peer learning	\$665	\$460
A LA CARTE ADD-ON ITEMS			
Faculty-Led Courses - Standard (vc)*		\$565	\$395
Faculty-Led Courses - Accelerated (vcx)*		\$565	\$395
One-Week Workshop*		\$280	\$195
Webinar		\$120	\$120

- \* Add-on activities can be added to any packages.
- \* All-Access Package—space is limited in faculty-led courses and one week workshops, so register early!
- \* NOTE: To set you up for success, you can only register for one (1) accelerated course (VCx or WKx) for this event. You may register for up to two (2) standard faculty-led courses (VC).

## **REGISTRATION AND PAYMENT**

Registration is easy! Visit our event site to register online and follow our visual step-by-step registration guide. Credit card payment is required at the time of registration. To arrange payment by check or to arrange group registrations, please email us at <a href="mailto:nti@nw.org">nti@nw.org</a>. We recommend that all registrants make their final webinar selections by no later than May 7.

# CHANGES, SUBSTITUTIONS, CANCELLATIONS AND REFUNDS

Faculty-led courses or one-week workshops may be exchanged directly in the event site until May 7. After this date only webinars may be exchanged up until the webinar start time. For all other changes, please email <a href="mailto:nti@nw.org">nti@nw.org</a> or call us at 1-800-438-5547.

Participant substitutions cannot be processed for this event. To change participants, please cancel the original registrant before May 7 and register the new participant separately.

If you need to cancel, please cancel in writing via email by no later than May 7 for a refund. Cancellations after that date will not be entitled to a refund.

# ATTENDANCE, SESSION RECORDINGS, FINAL QUIZZES AND CERTIFICATES

All sessions start and end promptly. Certificates of completion are awarded only to participants who attend the whole session and pass the final quiz for each course.

For webinars, the event will remain open until May 30 to allow participants to view session recordings, finish up quizzes and print online certificates; one-week workshops and faculty-led courses will have a separate due date schedule for course work and quizzes that will be provided directly to participants at the start of the course. Both the recorded sessions and webinar quizzes will be added to your event MY COURSES | YOUR SCHEDULE page. Attendees have three attempts to pass the webinar quiz. For webinars, the system will also auto-send a copy of your certificate to your email account so be sure to check your junk mail folder if you don't see it in your inbox after successful quiz completion. Peer learning sessions will not be recorded.

# **SHARING OF PERSONAL INFORMATION**

NeighborWorks America is committed to protecting your personal information. In order to support your participation in this Virtual Training Institute, we will need to share your email address with outside vendors for the limited purpose of delivering services to you during VTI. These services include use of the virtual training platform and the event peer learning vendors.

# **KEY EVENT DEADLINES:**

### **MAY 7:**

Last day to register or exchange a faculty-led course or one-week Workshop.

# **MAY 7:**

Last day to cancel for a refund.

### **MAY 7:**

Recommended last day to select webinar sessions to guarantee your access to the webinar recordings.

# **MAY 30:**

Last day to download your certificate of completion. Site closes at 5 p.m. ET on this date.

For more event information visit: <a href="https://neighborworks.org/Training-Services">https://neighborworks.org/Training-Services</a>
For customer support reach us at <a href="mailto:trainingevents@nw.org">training-Services</a>
For customer support reach us at <a href="mailto:trainingevents@nw.org">training-Services</a>